



Leaside Volleyball Club

Refund Policy for Leaside Volleyball Club Players

Effective Date: August 1, 2023

Thank you for choosing to be a part of Leaside Volleyball Club. We appreciate your participation and support.

Please read this Refund Policy carefully before registering with us. By registering for our club, you agree to abide by the terms and conditions herein.

Signing the OVA Player Contract is a legal commitment and as such, brings with it certain responsibilities on both parties. Similarly, accepting a position on a Leaside team is a commitment not only to the Club and the Coach, but to the other team members as well.

Our refund policy takes into account that numerous fees paid on your behalf are non-refundable; and that a suitable replacement player is seldom available, which means an increased financial burden is placed on the remaining families due to any child's departure after a commitment has been made to the team.

Club Athlete Fees

Club Athlete Fees are based on the fixed costs incurred by the club for gym permits for practices/games, tournament fees, uniforms, equipment, coaching honorariums and club administration.

Payment Schedule

At the start of each season the Club will provide a Payment Schedule with installment dates outlining when Club Athlete Fees are owed. It is the responsibility of the player, or their guardian, to ensure that payments are made on, or before, the specified installment dates.

Failure to make payments on time may result in the player's suspension from participating in club activities until the outstanding fees are settled.



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Player Releases, Injuries, or Voluntary Withdrawal

If a player is released from the Club, experiences an injury, or decides to leave voluntarily, they will be responsible for any outstanding Club Athlete Fees up to the last installment date at the time of their release. It is important to note that if the athlete was paying their Club Athlete Fees on a Club approved Payment Plan, they are still responsible for the total fees owed to the last installment date of the Club's Payment Schedule (not the athlete's specific Payment Plan) at the time of their release.

We understand that unexpected situations may arise, but our club relies on the commitment of its players to maintain a strong and competitive program. If a player is removed as a result of the Complaints Policy, this policy is still in effect.

Exceptions

Exceptions to this policy will only be made under extraordinary circumstances and at the sole discretion of Leaside Volleyball Club management. Any exceptions granted will be made in writing and will not constitute a precedent for future cases.

Payment Disputes

If you believe there has been an error in the processing of your payment or have concerns about the installment dates, please contact our club administration promptly to resolve the issue. Disputes related to payments will be handled on a case-by-case basis, and any approved refunds will be processed in accordance with the decision made by Leaside Volleyball Club management.

Contact Information

For any inquiries or concerns related to our Refund Policy or Payment Schedule, please contact us at: registration@leasidevolleyball.com

By registering with Leaside Volleyball Club, you acknowledge that you have read, understood, and agreed to the terms of this refund policy, including the Payment Schedule. We appreciate your understanding and cooperation as we work together to make our volleyball program successful.

Thank you for your support and commitment to Leaside Volleyball Club.